

Blue Coat Reporter

v 4.2.1

Chapter Summaries (October 2011)

Chapter 1: Introduction to Reporter

This chapter is an introduction to Reporter 9, briefly describing the general concepts of the product, such as the basic terminology, how Reporter 9.3 has changed since version 9.2, how the dashboard works, the licensing system used in Reporter, and how to determine the right hardware and Reporter license for your environment.

Chapter 2: Log Files

This chapter provides general background on the access log files processed by Reporter and how a ProxySG® appliance can be configured to transmit access log files. The various options for uploading logs to Reporter are also discussed here.

Chapter 3: Access Control

This chapter covers the basic concepts of access control in Reporter. The concept of roles is discussed in detail and the option to integrate Reporter with a directory server through LDAP is also explained. The chapter also describes what are local users and LDAP users and how they can be simultaneously used in Reporter. Several examples of advanced filtering capabilities are provided here.

Chapter 4: Reports

This chapter covers the main tasks regarding viewing, creating, and exporting reports in Reporter. Topics discussed in this chapter include page views, browse time, report groups, drill-in, overview reports, search box, report scheduling, report archiving, video usage reports, web application usage reports, and creation of custom reports.

Chapter 5: Reporter Administration

This chapter provides an overview of administration tasks that administrators can perform to configure Reporter and monitor its health and status. These tasks include using the event log and audit log, verifying the database and log source status and statistics, creating shared reports, and configuring server settings.

Chapter 6: Web API

Web API is a new feature that was introduced in Reporter version 9.2. After studying this chapter you will be able to understand the Web API and its syntax to generate reports and write advanced scripts for managing reports via the API.

Chapter 7: Best Practices

This chapter is a collection of topics containing recommendations on how to better use Reporter. Topics discussed here include deployment of Reporter in a distributed environment, upgrading Reporter from version 8, diagnostics upload, backup logging in case of the direct log upload, and log file naming conventions for improved efficiency of log processing.